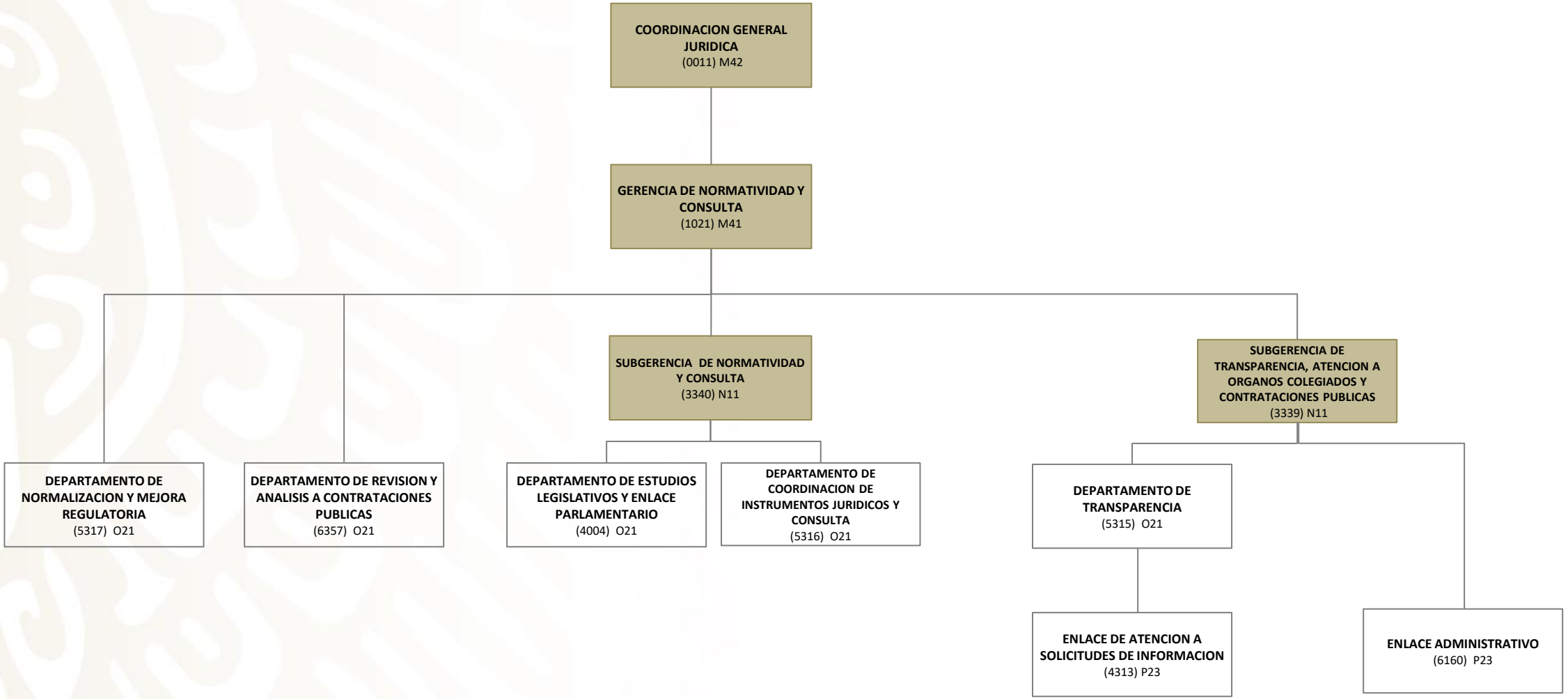Gerencia de Normatividad y Consulta